

HARO

10-year manufacturer's guarantee on HARO® WC seats

HARO® WC seats from Hamberger Sanitary stand for uncompromising quality, modern design and extraordinary comfort. In addition to the statutory warranty, we grant a 10-year manufacturer's warranty from the date of purchase with the promise that Hamberger Sanitary WC seats are free from material, manufacturing and construction defects.

Warranty scope:

Hamberger Sanitary guarantees that the HARO® WC seats covered by the guarantee are free from material, manufacturing and construction defects. The recognised rules of technology at the time of manufacture are decisive in this respect. The Hamberger Sanitary product must already have exhibited the material, manufacturing and design defect at this time.

The warranty covers in particular the proper functioning, freedom from defects of materials and their surfaces, in particular plastics (thermoset, thermoplastic) as well as hinge/lowering damper units.

If material, manufacturing and/or construction defects covered by this warranty should occur within 10 years from the date of purchase when the HARO® WC seat from Hamberger Sanitary is used and cared for properly, we will send appropriate replacement parts or exchange the WC seat for a comparable model.

If the colour is no longer available, we reserve the right to exchange the seat in the colour white. The warranty services do not have the effect of extending the warranty period, nor do they initiate a new warranty. If no replacement can be provided by Hamberger Sanitary for the exchange of your HARO® WC seat, Hamberger Sanitary is entitled to refund the purchase price instead. Costs, expenses, postage and the like incurred by the warranty holder will not be reimbursed. Nor will assembly, disassembly and transport costs be reimbursed.

Claims under the warranty can only be asserted against Hamberger Sanitary within a preclusive period of two months after the occurrence of the warranty case or, in the case of defects which are not immediately recognisable, within two months after their discovery, on presentation of the original invoice with the date of purchase.

This product guarantee does not establish any further claims against us beyond the scope of this guarantee; in particular, claims for damages are excluded. However, your contractual or statutory rights against the respective seller are not affected by this guarantee; the same applies to claims against Hamberger Sanitary under the Product Liability Act.

Warranty disclaimer:

This guarantee commitment is also subject to the condition that

- the HARO® WC seats from Hamberger Sanitary have been used as intended and properly;
- no attachments, conversions or other modifications have been made to the HARO® WC seats without authorisation;
- the maintenance and care of the HARO® WC seats have been carried out in accordance with the care instructions/instructions;
- mounting and installation have been carried out in accordance with the installation instructions;
- there are no chemical or physical effects on the material surface of the HARO® WC seats which have arisen due to improper use, for example due to damage caused by incorrect cleaning or cleaning agents or sharp-edged objects. Damage caused by this is not subject to the warranty (promise);
- for HARO® WC seats where the soft-closing mechanism is part of the WC seat, the following applies with regard to the guaranteed proper lowering function: According to the current state of science and technology, the damping function weakens in the course of the service life (degradation), but these do not suddenly fail. Ageing is a normal process. This means that the weakening of the damping effect of soft-close mechanisms (SoftClose®) does not constitute a defect.

The guarantee is governed by the law of the Federal Republic of Germany to the exclusion of the United Nations Convention on Contracts for the International Sale of Goods of 11.04.1980 (CISG).

Hamberger Sanitary GmbH, Januar 2022

Rohrdorfer Strasse 133, 83071 Stephanskirchen